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| ***Enquiry & feedback form***  |    |
| WSET Level 4 Diploma in Wines |

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| * This form allows you to request an enquiry (re-mark) or an enquiry and feedback on your recent WSET Diploma exam. Please ensure you have read the *WSET Diploma Enquiry & Feedback Guide* and discussed the reasons for your application with your course provider (APP) before continuing.
* An enquiry (re-mark) can be requested for any exam question you answered, regardless of the original mark you received. An enquiry and feedback can only be requested for exam questions for which you have received a Fail or Fail Unclassified mark.
* For Unit D3, you may only request an enquiry and feedback for a maximum of TWO failed theory questions and/or TWO failed tasting questions.
* There are three possible outcomes to your application for an enquiry (re-mark) or an enquiry and feedback:
* your original mark is lowered, so your final grade may be lower than the original grade you received;
* your original mark is confirmed as correct, so there is no change to your grade; or
* your original mark is raised, so your final grade may be higher than the original grade you received.
 |
| ***Candidate Details*** |
|  |
| **First Name** |  |  | **Initial(s)** |  |  | **Last name** |  |
|  |
| **Email**  |  |  |
|  |
| **Date of Birth** | D | D | M | M | Y | Y | Y | Y |  |
|  |
| **Candidate No.** |  |  |  |  |  |  |  |  |  | **D3 Reg. Number***(if known)* |
|  |
| ***APProved programme provider Details*** |
|  |
| **Name of the APP you studied with** |  |  | **APP Number** |  |
|  |
|  |
| ***Examination Details*** |
|  |
| **Diploma Unit(s)** |  |  |
|  |
| **Date of exam** | D | D | M | M | Y | Y | Y | Y |  | **Exam Number** *(if known)* |  |
|  |
| ***Reasons For APPLICATION*** |
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| **Please give reasons for your application:** |

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| ***Fees*** |
| **DIPLOMA – D1 (Wine Production)** |
|  |
| **Section** | **Grade Achieved** |  | *(Tick as required)* | **Fee** |
|  |
| **Multiple-Part open response** |  |  | Enquiry Only |  |  | *£133.00* |
|  | Enquiry & Feedback |  | *£194.00* |
|  |
| **DIPLOMA – D2 (Wine Business)** |
|  |
| **Section** | **Grade Achieved** |  | *(Tick as required)* | **Fee** |
| **Multiple-Part open response** |  |  | Enquiry Only |  |  | *£133.00* |
|  | Enquiry & Feedback |  | *£194.00* |
|  |
| **DIPLOMA – D3 (Wines of the World)** | *(Please note: fees for D3 are charged* ***PER QUESTION)*** |
|  |
| **Section** | **Question(s)** |  |  *(Tick as required)* |  **Fee** *Sub-total* |
| **Tasting** | 1 | 2 | 3 | 4 |  |  |  |
|  |  |  |  | Enquiry Only |  |  | *£83.00 \_\_\_\_\_\_\_* |
|  |  |  |  |  |  | Enquiry & Feedback (*2 maximum*) |  |  | *£133.00* \_\_\_\_\_\_\_ |
|  |
| **Theory** | 1 | 2 | 3 | 4 | 5 | 6 | 7 |  |  |  |
|  |  |  |  |  |  |  | Enquiry Only |  |  |  *£83.00* \_\_\_\_\_\_\_ |
|  |  |  |  |  |  |  |  |  | Enquiry & Feedback(*2 maximum*) |  |  |  *£133.00* \_\_\_\_\_\_\_ |
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|  |
| **DIPLOMA – D4 (Sparkling Wines)** |
|  |
| **Section** | **Grade Achieved** |  | *(Tick as required)* | **Fee** |
| **Tasting** |  |  | Enquiry Only |  |  | *£83.00* |
|  | Enquiry & Feedback |  | *£133.00* |
|  |
| **Theory** |  |  | Enquiry Only |  |  | *£83.00* |
|  | Enquiry & Feedback |  | *£133.00* |
|  |
| **DIPLOMA – D5 (Fortified Wines)** |
|  |
| **Section** | **Grade Achieved** |  | *(Tick as required)* | **Fee** |
| **Tasting** |  |  | Enquiry Only |  |  | *£83.00* |
|  | Enquiry & Feedback |  | *£133.00* |
|  |
| **Theory** |  |  | Enquiry Only |  |  | *£83.00* |
|  | Enquiry & Feedback |  | *£133.00* |
|  |
| **DIPLOMA – D6 (Research Assignment)** |
|  |
| **Section** | **Grade Achieved** |  | *(Tick as required)* | **Fee** |
| **Tasting** |  |  | Enquiry Only |  |  | *£133.00* |
|  | Enquiry & Feedback |  | *£194.00* |
|  |
|  |
|  | **TOTAL COST** |  |
|  |  |  |

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| ***DECLARATION*** |
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Please tick to confirm:

[ ]  I have read and agree to the terms and conditions set out in the *WSET Diploma Enquiry & Feedback Guide.*

[ ]  I understand that WSET will not process my application until I have made payment via the WorldPay link that WSET will email to me on receipt of this form.

[ ]  I understand that WSET will process the information on this form in accordance with its Privacy Policy, a copy of which is available on request.

[ ]  I consent to WSET sharing any change in mark as the result of an enquiry (re-mark) and/or the content of any enquiry and feedback with my APP.

[ ]  I understand that the final mark and or grade awarded to me following an enquiry (re-mark) or enquiry and feedback application may be lower than, higher than, or the same as the result originally awarded to me.

|  |  |
| --- | --- |
| Signed |  |
| Name |  |
| Date |  |

**Please return this form to exams@wsetglobal.com.**

**It must be received within 15 working days of the issue of your exam result to your APP.**