Zero tolerance statement

The following Zero Tolerance Statement is found on our public website and applies to all students and all parties with whom WSET School London conduct business with.

WSET School London expects that both WSET staff and those representing WSET as Approved Programme Providers (APPs) will treat others and be treated professionally and respectfully at all times.

APPs provide important services to WSET students, and inappropriate behaviour including verbal or physical abuse, persistent or unrealistic demands that can cause stress to staff, or threats to either WSET or APP staff will be viewed as misconduct and WSET will take any appropriate action that is available, including permanent exclusion from WSET Qualifications.

Updated: December 2024

Version 2